

FOR Madison County Utilities District
Community, Town or City
P.S.C.KY.NO. 0760224
SHEET NO. _____
CANCELLING P.S.C.KY.NO. _____
SHEET NO. _____

Madison County Utilities District
(Name of Utility)

RATES AND CHARGES

C. METER INSTALLATION FEES

5 / 8 Inch X 3 / 4 Inch	\$ 795.00
1 Inch (same side)	At Cost
1 Inch (road bore)	At Cost
2 Inch (same side)	At Cost
2 Inch (road bore)	At Cost

Should Madison County Utilities District encounter rock during installation of service, the customer shall be charged the actual cost for the rock removal.

CANCELLED
JUN 08 2010
KENTUCKY PUBLIC
SERVICE COMMISSION

DATE OF ISSUE 10-16-08 Month / Date / Year
DATE EFFECTIVE 11-15-08 Month / Date / Year
ISSUED BY [Signature] (Signature of Officer)
TITLE [Signature]
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
11/15/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By [Signature]
Executive Director

FOR Madison County Utilities District
Community, Town or City

P.S.C.KY.NO. 0760224

SHEET NO. _____

CANCELLING P.S.C.KY.NO. _____

SHEET NO. _____

Madison County Utilities District
(Name of Utility)

RATES AND CHARGES

D. SPECIAL NON-RECURRING CHARGES

Late Payment Penalty	10%
Meter Relocation Charge	Actual Cost
Meter Reading Re-check	\$24.00
Meter Test	\$25.00
Meter Drop Fee	\$65.00
Reconnection Charge	\$35.00
Reconnection Charge (After Hours)	\$64.00
Returned Check Charge	\$20.00
Service Call Charge	\$24.00

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JUN 08 2010
KENTUCKY PUBLIC
SERVICE COMMISSION

DATE OF ISSUE 10-16-08

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ISSUED BY John C. Clark

(Signature of Officer)

TITLE Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
11/15/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By J. D. Brown
Executive Director

Madison County Utilities District
(Name of Utility)

FOR Madison County Utilities District
Community, Town or City
P.S.C.KY.NO. 0760224
SHEET NO. _____
CANCELLING P.S.C.KY.NO. _____
SHEET NO. _____

RULES AND REGULATIONS

the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.

- b) Water service will be billed monthly. Bills are payable and due on the date of issuance.
- c) Payment must be received or postmarked before the close of business within 15 days of the issuance of the bill.; otherwise, the delinquent bill will be assessed the late payment penalty approved and on file with the Public Service Commission. Should the final date for payment at the net rates fall on a weekend and/or holiday, the next business day following the final date will be held as the day of grace for delivery of payment.
- d) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.
- e) Delinquent bills may result in disconnection of service with the utility applying the customer's deposit against the unpaid bill. The customer shall be given at least 5 days written notice of termination, and at least 20 days shall have passed since the issuance of the original bill.

01/1/10

DATE OF ISSUE _____
DATE EFFECTIVE 05-22-2010
ISSUED BY *John C. Clark*
TITLE *manager*
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 5/22/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED
MAY 22 2010
KENTUCKY PUBLIC
SERVICE COMMISSION

FOR Madison County Utilities District
Community, Town or City
P.S.C.KY.NO. 0760224
SHEET NO. _____
CANCELLING P.S.C.KY.NO. _____
SHEET NO. _____

Madison County Utilities District
(Name of Utility)

RULES AND REGULATIONS

the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.

- b) Water service will be billed monthly. Bills are payable and due on the date of issuance.
- c) Payment must be received or postmarked before the close of business on the 15th day of the following month; otherwise, the delinquent bill will be assessed the late payment penalty approved and on file with the Public Service Commission. Should the final date for payment at the net rates fall on a weekend and/or holiday, the next business day following the final date will be held as the day of grace for delivery of payment.
- d) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.
- e) Delinquent bills may result in disconnection of service with the utility applying the customer's deposit against the unpaid bill. The customer shall be given at least 5 days written notice of termination, and at least 20 days shall have passed since the issuance of the original bill.

DATE OF ISSUE 10-16-08 Month / Date / Year
DATE EFFECTIVE 11-15-08 Month / Date / Year
ISSUED BY John C. Clark (Signature of Officer)
TITLE MALE
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
11/15/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By J. D. Brown
Executive Director

FOR Madison County Utilities District
Community, Town or City
P.S.C.KY.NO. 0760224
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Madison County Utilities District
(Name of Utility)

RULES AND REGULATIONS

D. Deposits

1. Deposits to secure payment. The utility may require a minimum cash deposit or other guaranty to secure payment of bills.
2. Equal Deposits. An equal deposit amount for each class of customers will be established based on the average annual bill of customers in that class. Deposit amounts will not exceed two-twelfths (2/12) of the average annual bill of customers in each class where bills are rendered monthly. Deposit amounts are listed in the Rates and Charges section of this tariff.
3. Recalculation of deposits. If the utility retains the deposit for more than eighteen (18) months, it will notify customers in writing that, at the customer's request; the deposit will be recalculated every eighteen (18) months based on actual usage of the customer. The notice of deposit recalculation will be included either on the customer's application for service or on the receipt of deposit, or may be included annually with or on customer bills. The notice of deposit recalculation will state that if the deposit on account differs by more than ten (10) dollars for residential customers, or by more than ten (10) percent for nonresidential customers, from the deposit calculated on actual usage, then the utility will refund any over-collection and may collect any underpayment. Refunds will be made either by check or by credit to the customer's bill, except that the utility will not refund any excess deposit if the customer's bill is delinquent at the time of recalculation.
4. Waiver of Deposits. The deposit may be waived upon a customer's showing of satisfactory credit or payment history. In determining whether a deposit will be required or waived, the following criteria will be considered:

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ISSUED BY [Signature]
(Signature of Officer)

TITLE MANAGER

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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11/15/2008
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By [Signature]
Executive Director

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(Name of Utility)

RULES AND REGULATIONS

- a) Previous payment history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
 - b) Whether the customer has an established income or line of credit.
 - c) Length of time the customer has resided or been located in the area.
 - d) Whether the customer owns the property to be served.
 - e) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.
5. Return of deposit. Required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period.
 6. Additional deposit requirement. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, the utility may require that a deposit be made. The utility may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage.
 7. Deposits as a condition of service. Service may be refused or discontinued if payment of requested deposits is not made.
 8. Receipt of deposit. The utility will issue a receipt to every customer that pays a deposit. The receipt will show the name of the customer, location of the service or customer

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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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By [Signature]
Executive Director

FOR Madison County Utilities District
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Madison County Utilities District
(Name of Utility)

RULES AND REGULATIONS

Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.

- b) **Meter Relocation Charge:** Will be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting a change must reimburse the utility for the cost incurred, as set forth in the rates and charges section of this tariff, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.
- c) **Meter Re-read Charge:** Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.
- d) **Meter Test Charge:** Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.
- e) **Meter Drop Charge:** Will be assessed when a customer requests a water meter and it is installed in the meter vault.
- e) **Reconnection Charge:** Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public Service Commission rules and regulations, and will include the cost of the service trip for both the disconnection and the reconnection.
- f) **Returned Check Charge:** Will be assessed to any customer whose personal check is returned due to insufficient funds or other reason for which the

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ISSUED BY [Signature]
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TITLE Manager

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IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
11/15/2008
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By [Signature]
Executive Director

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RULES AND REGULATIONS

J. Customer Relations.

1. Display of customer rights. The utility will prominently display in the office in which payment is received a copy of Customer's Rights. If a customer indicates to any utility personnel that he is experiencing difficulty in paying a current utility bill, that employee will refer the customer to the designated representative for explanation of the customer's rights.
2. Partial payment plans. The utility may negotiate and accept reasonable partial payment plans at the request of residential customers who have received a termination notice for to pay, except that a utility is not required to negotiate a partial payment plan with a customer who is delinquent under a previous partial payment plan. Partial payment plans must be mutually agreed upon. Plans which extend for a period longer than thirty (30) days will be in writing and will advise customers that service may be terminated without additional notice if the customer fails to meet the obligations of the plan.
3. Utility inspections of service conditions prior to providing service. The utility will inspect the condition of the meter and service connections before providing service to a new customer so that prior or fraudulent use of the facilities will not be attributed to the new customer. The new customer will be afforded the opportunity to be present at such inspections. The utility will not be required to render service to any customer until any defects in the customer owned portion of the service facilities have been corrected.
4. Prompt connection of service. The utility will reconnect existing service within twenty-four (24) hours, and will install and connect new service within seventy-two (72) hours, when the cause for refusal or discontinuance of service has been corrected and the rules and regulations of the utility and Public Service Commission have been met.
5. Advance termination notice. When advance termination notice is required, the termination notice will be mailed or otherwise delivered to the last known address of the customer. The

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(Signature of Officer)
TITLE Manager
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